

NORTHERN NEVADA  
**Public Health**

**Emergency Medical Services Advisory Board  
Meeting Notice and Agenda**

**Thursday, May 2, 2024  
9:00 a.m.**

**Members**

**Eric Brown (Chair)** – County Manager,  
Washoe County

**Dr. John Hardwick** – Emergency Room  
Physician

**Doug Thornley (Vice-Chair)** – City Manager,  
City of Reno

**Kevin Dick** – District Health Officer,  
Northern Nevada Public Health

**Chris Crawforth** – Interim City Manager, City  
of Sparks

**Joe Macaluso** – Director of Risk  
Management, Renown

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**This meeting will be held virtually only.**

This meeting will be accessible via ZOOM webinar. To attend via ZOOM, click this link:

<https://washoecounty-gov.zoom.us/j/84218377051>

**Or**

Type <https://zoom.us/> in your computer browser, click “**Join a Meeting**” on the ZOOM website, and enter this **Meeting ID: 842 1837 7051**. **NOTE:** This option will require a computer with audio and video capabilities.

Alternatively, you can join the meeting by telephone by dialing **1-669-444-9171**, entering the **Meeting ID: 842 1837 7051** and **pressing #**.

**1. \*Roll Call and Determination of Quorum**

**2. \*Public Comment**

Action may not be taken on any matter raised during this public comment period until the matter is specifically listed on an agenda as an action item. All public comment is limited to three minutes per person.

The meeting will be held via Zoom webinar. Members of the public may submit public comment by either attending the meeting via teleconference or attending by telephone only. To provide public comment via Zoom, please log into the Zoom webinar via the above link and utilize the “Raise Hand” feature during any public comment period. To provide public comment via telephone only, press \*9 to “Raise Hand” and \*6 to mute/unmute. Reasonable efforts will be made to hear all public comment during the meeting. NOTE: The Zoom option will require a computer with audio and video capabilities.

Requests for public comment via Zoom must be submitted by email to [almiller@nnph.org](mailto:almiller@nnph.org) before the scheduled meeting.

**3. Consent Items (For Possible Action)**

Matters which the Emergency Medical Services Advisory Board may consider in one motion. Any exceptions to the Consent Agenda must be stated prior to approval.

**A. Approval of Draft Minutes**

February 1, 2024

**4. \*Prehospital Medical Advisory Committee (PMAC) Update**

Dr. John Hardwick

**5. \*EMS Oversight Program and Performance Data Updates** – Joint Advisory Committee Activities, Special Projects, EMS Planning, Data Performance, REMSA Health Franchise Agreement Updates, REMSA Health Exemption Requests, Community Services Department Reviews, Mass Gatherings and Special Events Reviews  
Andrea Esp

**6. \*Agency Reports and Updates**

**A. \*REMSA Health EMSAB Report, Adam Heinz**

Data Performance Report, EMS Operations Report

**B. \*City of Sparks Fire Department EMSAB Report, Chief Jeff Sullivan**

Data Performance Report, EMS Operations Report

**C. \*Truckee Meadows Fire and Rescue EMSAB Report, Chief Joe Kammann**

Data Performance Report, EMS Operations Report

D. **\*Reno Fire Department EMSAB Report, Chief Cindy Green**

Data Performance Report, EMS Operations Report

7. **\* Regional CAD Update, Cody Shadle City of Reno**

Update on Hexagon.

8. **\*Board Comment**

Limited to announcements or issues for future agendas. No action may be taken.

9. **\*Public Comment**

Limited to three (3) minutes per person. No action may be taken.

**Adjournment**

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Items on the agenda may be taken out of order, combined with other items, withdrawn from the agenda, moved to the agenda of a later meeting; or they may be voted on in a block. Items with a specific time designation will not be heard prior to the stated time, but may be heard later. An item listed with asterisk (\*) next to it is an item for which no action will be taken.

The Emergency Medical Services Advisory Board meetings are accessible to the disabled. Disabled members of the public who require special accommodations or assistance at the meeting are requested to notify Ms. April Miller at Northern Nevada Public Health, 1001 E. 9<sup>th</sup> St, Reno, NV 89512, or by calling 775-326-6049, at least 24 hours prior to the meeting.

**Time Limits:** Public comments are welcome during the Public Comment periods for all matters whether listed on the agenda or not. All comments are limited to three (3) minutes per person. Additionally, public comment of three (3) minutes per person may be heard during individual action items on the agenda. Persons are invited to submit comments in writing on the agenda items and/or comment on that item at the Board meeting. Persons may not allocate unused time to other speakers.

**Response to Public Comments:** The Emergency Medical Services Advisory Board can deliberate or take action only if a matter has been listed on an agenda properly posted prior to the meeting. During the public comment period, speakers may address matters listed or not listed on the published agenda. The Open Meeting Law does not expressly prohibit responses to public comments by the Emergency Medical Services Advisory Board. However, responses from the Board members to unlisted public comment topics could become deliberation on a matter without notice to the public. On the advice of legal counsel and to ensure the public has notice of all matters the Emergency Medical Services Advisory Board will consider, Board members may choose not to respond to public

comments, except to correct factual inaccuracies, ask for Public Health Staff action or to ask that a matter be listed on a future agenda. The Emergency Medical Services Advisory Board may do this either during the public comment item or during the following item: “Board Comments – Limited to announcements or issues for future agendas.”

**Posting of Agenda; Location:**

Pursuant to NRS 241.020, Notice of this meeting was posted at the following locations:

Washoe County Administration Complex, 1001 E. 9th St., Reno, NV 89512

Northern Nevada Public Health Website <https://www.nnph.org>

State of Nevada Website: <https://notice.nv.gov>

Supporting materials are available at Northern Nevada Public Health located at 1001 E. 9th St., Reno, NV 89512 and on the website [www.nnph.org](http://www.nnph.org) pursuant to the requirements of NRS 241.020. Ms. April Miller, Sr. Office Specialist to the Emergency Medical Services Advisory Board, is the person designated by the Emergency Medical Services Advisory Board to respond to requests for supporting materials. Ms. Miller may be reached by telephone at (775) 326-6049, or by email at [almiller@nnph.org](mailto:almiller@nnph.org).



**2. \*Public Comment**

Limited to three (3) minutes per person. No action may be taken.

Chair Brown opened the public comment period. Having said that, no persons wished to speak, and Chair Brown closed the public comment period.

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**3. Consent Items (For Possible Action)**

Matters which the Emergency Medical Services Advisory Board may consider in one motion. Any exceptions to the Consent Agenda must be stated prior to approval.

**A. Approval of Draft Minutes**

November 2, 2023

Prior to approving the minutes, Mr. Dick noted that there were a few typos on page 3, item 6, second paragraph, second sentence should state National Emergency Medical Services Information System database in lieu of National Emergency Information System. Additionally, item 7, last sentence should read as field trial in lieu of field trail. **With these corrections, Mr. Dick moves to approve the minutes. Chair Brown called for any other comments on the minutes. Joe Macaluso seconded the motion, which passed unanimously.**

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**4. \*Prehospital Medical Advisory Committee (PMAC) Update**

Dr. John Hardwick

Ms. Andrea Esp stated that Dr. Hardwick would not be able to be in attendance and no update was provided.

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**5. \*EMS Oversight Program and Performance Data Updates – Joint Advisory Committee Activities, Special Projects, EMS Planning, Data Performance, REMSA Health Franchise Agreement Updates, REMSA Health Exemption Requests, Community Services Department Reviews, Mass Gatherings and Special Events Reviews**

Ms. Esp presented the staff report and made note that we are slowly moving on the EMS strategic plan; however, they are making progress on the community paramedicine program and are working in partnership with Truckee Meadows Fire and Rescue. Ms. Esp reported that an offer was made for the new EMS Coordinator position and this individual will start on February 12, 2024, and expressed her enthusiasm.

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6. Presentation, discussion, and possible approval for distribution of the Washoe County Emergency Medical Services (EMS) Oversight Program FY23 Annual Report (For Possible Action)

Ms. Esp presented the staff report for the FY23 EMS Program Annual Report, noting nothing unusual from previous years and opened the discussion up for questions. Ms. Esp did report that her program will propose some different options for the annual report, with anticipation of presenting these changes to the Board in August for an effective date of FY25 or FY26. The proposed changes will expand demonstrating the performance of our region with cooperation of the EMS agencies. JW Hodge asked if Ms. Esp will present the changes to the joint group that meets with the agencies prior to it being presented to the Board for consideration. Ms. Esp confirmed that the program would present the changes to the partner agencies and allow them time to discuss internally to confirm that leadership approves, and all parties are in consensus prior to presenting to the Board. JW Hodge thanked Ms. Esp for her clarification. Chair Brown asked Ms. Esp who the annual report gets distributed to and Ms. Esp clarified that the report will be posted on the NNPH website and will be distributed to our EMS community partners.

**Mr. Dick motioned for the approval of the report and the distribution. Alyson McCormick second the motion, which was passed unanimously.**

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7. **\*Agency Reports and Updates**

A. **\*REMSA EMSAB Report, Adam Heinz**

Data Performance Report, EMS Operations Report

Mr. Heinz presented the data performance and operations report. Mr. Heinz thanked everyone that attended as they received their new helicopter this last month.

B. **\*City of Sparks Fire Department EMSAB Report, Chief Jeff Sullivan**

Data Performance Report, EMS Operations Report

Chief Sullivan stated that the last year was primarily focused on two things. The first focus was onboarding of several new recruits and conducted three different fire academies during the span of 12-14 months. The agency recently graduated thirteen new recruits last Friday, 1/26/24. Chief Sullivan expressed his excitement for the new recruits and stated that they would be assigned to a preceptor and continue their training to be able to work independently. The second focus has been the procurement of a new ambulance that is scheduled to be delivered on February 16, 2024.

C. **\*Truckee Meadows Fire and Rescue EMSAB Report, Chief Joe Kammann**

Data Performance Report, EMS Operations Report

Chief Kammann presented the performance and operations report and highlighted that the hybrid paramedic training program with TMCC just finished thirteen months of training. They have 5 firefighter EMT's that have either completed or are just about to finish the program and will be transitioning to the firefighter paramedic role. The fourth quarter of 2023 was spent preparing for the first EMS symposium that included eight different agencies and instructors for a week-long class. It also included local physicians, medical directors, and local veterinarians who discussed care for police K9's. This provided 48 hours of continuing education for the region. Chief Kammann expressed that this event was a huge undertaking and expressed his thanks to all that participated. Four new firefighter paramedics have been brought on and this now brings the total to eighteen firefighter paramedics. Chief Kammann expressed his excitement for the firefighter paramedic rank adding that it is great to have someone that can respond to medical emergencies and fire emergencies at the same as well as can reduce the number of personnel needed and makes them the best trained overall.

D. **\*Reno Fire Department EMSAB Report, Chief Cindy Green**

Data Performance Report, EMS Operations Report

Chief Green stated that the department has had a lot of growth over the last few years and expressed her thanks to everyone in the meeting for their help and support and looks forward to continued growth and partnership in the coming years. Chief Green echoed Chief Kammann's sentiment regarding the EMS symposium. She stated that there were 184 providers across the region that signed up for the course. The participation was the largest that they have seen come together at one time and applauded those that participated.

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8. **\*Board Comment**

Limited to announcements or issues for future agendas. No action may be taken.

Mr. Dick stated that it would be useful for the Advisory Board to receive updates on the hexagon shared CAD configuration and implementation at future meetings. Chair Brown agreed that this is a good suggestion. JW Hodge stated that he is not opposed to this but thinks that they need to have this conversation in the upcoming hexagon governance meetings that are scheduled in February and beginning of March to determine what the best path forward is. There are now three new public meetings that will be occurring based on the hexagon and there are some people in this meeting that will be participating in the other groups. The 3 new boards will have to meet publicly and will be sharing the same information and stressed the desire to find a meaningful way to meet this request without creating a fourth space to bring the presentation to. Chair Brown closed item 8.

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9. **\*Public Comment**

Limited to three (3) minutes per person. No action may be taken.

Chair Brown opened the public comment period.

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As there was no one wishing to speak, Chair Brown closed the public comment period.

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### **Adjournment**

Chair Brown adjourned the meeting at 9:18 a.m.



**Staff Report**  
**Emergency Medical Services Advisory Board**  
**Board Meeting Date: May 2, 2024**

**DATE:** April 25, 2024

**TO:** Emergency Medical Services Advisory Board

**FROM:** Andrea Esp, Preparedness and EMS Program Manager  
775-326-6042, aesp@nnph.org

**SUBJECT:** **EMS Oversight Program and Performance Data Updates** - Joint Advisory Committee Activities, EMS Strategic Plan, Special Projects, EMS Planning, Data Performance, REMSA Health Franchise Agreement Updates, REMSA Health Exemption Requests, Community Services Department Reviews, Mass Gatherings and Special Events Reviews

**EMS Partners – Joint Advisory Committee (JAC)**

JAC meetings within the third quarter of fiscal year (FY) 2024 focused on the topics of response to suicidal/behavioral health calls with and without law enforcement response, P2 ILS Traffic Response Data, expansion of BLS unit responses, and implementation of data sharing and standardization amongst all EMS agencies.

**EMS Strategic Plan**

Progress on the Washoe County EMS Strategic Plan 2023 – 2028 is ongoing.

**Special Projects**

EMS Data Standardization Development Project – As outlined in the Interlocal Agreement under duties of the EMS Oversight Program, monitoring response and performance of each agency providing EMS, systems characteristics, data and outcomes of the EMS in RENO, SPARKS, WASHOE COUNTY, FIRE and REMSA has become increasingly more complex since 2014. For nearly a decade, reporting of computer aid dispatch data and responses have been disparate in format submissions to the EMS Oversight Program. The EMS Data Standardization Development Project is a proposal to modernize and reduce the complexities of disparate reporting elements to a standardized format that can be easily understood and analyzed regardless of jurisdictional boundaries. The goal for uniformity for data across all EMS providers aims to significantly improve information gathering and quality assurance processes. The project’s proposal was introduced to the Washoe County EMS JAC for continuous feedback and discussions amongst the EMS agencies.

### **EMS Planning**

The program has started the planning process to update the Multi-Casualty Incident (MCI) Plan and Mutual Aid Evacuation Agreement (MAEA). A training video for the MAEA was filmed in March and a second day of filming will occur in April in collaboration with multiple healthcare partners.

### **Data Requests**

<b>Table 1: Data Requests Q3 FY 2024</b>			
<b>Requestor</b>	<b>Summary of request</b>	<b>Date of request</b>	<b>Request completed</b>
SFD	Patient Transport Statistics in City of Sparks FY2023	1/19/2024	1/19/2024

### **REMSA Health Franchise Agreement**

The FY23 annual franchise report was approved by the District Board of Health during the March 2024 meeting.

### **Community Services Department Reviews**

The EMS Oversight Program staff reviews and analyzes project applications received from the Planning and Building Division of the CSD and City of Reno Housing and Urban Development (HUD) and provides feedback. Program staff reviewed six (6) project applications for the third quarter of fiscal year 2024 and had no comments and/or concerns regarding impact on EMS response.

### **Special Event/Mass Gatherings Applications**

The EMS Oversight Program received two (2) Mass Gathering applications for review in the third quarter of fiscal year 2024. The program continues to work with the State EMS Program to help them develop a process for inspecting mass gatherings.



**STAFF REPORT**  
**EMERGENCY MEDICAL SERVICES ADVISORY BOARD**  
**MEETING DATE: May 2, 2024**

**TO:** EMS Advisory Board Members  
**FROM:** Adam Heinz, Chief Operating Officer, REMSA Health  
**SUBJECT:** EMSAB Report

**SUMMARY**

Update of the emergency medical services (EMS) operations for the 1st quarter of 2024.

**DATA PERFORMANCE REPORTS**

	<b>Jan 2024</b>	<b>Feb 2024</b>	<b>Mar 2024</b>	<b>TOTAL</b>
<b>TOTAL EMS RESPONSES</b>	7,979	7,482	7,872	23,327
<b>TOTAL EMS TRANSPORTS</b>	5,058	4,851	5,117	15,053
<b>TOTAL EMS RESPONSES CANCELED</b>	2,888	2,631	2,755	8,274

\*Includes Priority 1, 2, 3, 4, 9, 99 calls for service within the franchise service area.



**QUARTERLY FRANCHISE DATA REPORTING**

**MUTUAL AID**

To comply with section 12.2 (a) of the REMSA Franchise Agreement Amended August 25, 2022.

Number of incidents when a co-response partner is requested for mutual aid within the REMSA Health service area.

	TMFR	Percentage of Total Responses	Reno Fire	Percentage of Total Responses	Storey County Fire	Percentage of Total Responses
<b>January 2024</b>	12	0.15%	13	0.16%	2	0.03%
<b>February 2024</b>	10	0.13%	16	0.21%	3	0.04%
<b>March 2024</b>	13	0.17%	12	0.15%	1	0.01%
Total	<b>35</b>	0.15%	<b>41</b>	0.18%	<b>6</b>	0.03%

**TIERED RESPONSE REPORTING**

To comply with section 12.2 (b) of the REMSA Franchise Agreement Amended on August 25, 2022.

**CALL PROCESSING**

Call received by REMSA Health’s Regional Emergency Communications Center (RECC) to final EMD determinate.

	P1	P2	P3	P9	Grand Total
<b>January 2024</b>	02:26	02:41	02:40	02:50	02:36
<b>February 2024</b>	02:19	02:28	02:32	02:37	02:26
<b>March 2024</b>	02:24	02:25	02:28	02:43	02:26
Quarterly Summary	<b>02:23</b>	<b>02:32</b>	<b>02:33</b>	<b>02:44</b>	<b>02:29</b>



**SYSTEM ILS RESPONSES & NUMBER OF ILS RESPONSES AND TRANSPORTS TO ILS DETERMINATES**

	Total ILS Response	Total ILS Transports	ILS Responses to ILS Determinants	ILS Transports to ILS Determinants
<b>January 2023</b>	523	421	206	132
<b>February 2023</b>	414	346	148	104
<b>March 2023</b>	478	374	213	131
<b>Grand Total</b>	<b>1,415</b>	<b>1,141</b>	<b>567</b>	<b>367</b>

\*Total ILS responses Includes ILS co-response with an ALS unit, interfacility, and ILS determinate responses.

**NUMBER OF ILS RESPONSES UPGRADED TO ALS**

The number of ILS eligible calls and responses that, once an ILS unit arrived on scene an ALS unit was requested to respond to provide care and transport.

<b>Month</b>	<b>ILS Responses</b>	<b>ALS Intercepts</b>	<b>% of ILS Calls with ALS Intercept</b>
<b>January 2024</b>	523	5	1%
<b>February 2024</b>	414	3	0.72%
<b>March 2024</b>	478	7	1%



**AVERAGE ILS RESPONSE TIME BY ZONE**

The response time target for low acuity, non-emergent ILS calls shall be less than 19:59 for Zone A, 24:59 Zone B, 29:59 Zone C, 39:59 Zone D, & ASAP for Zone E.

	Average Response Time Zone A	Average Response Time Zone BCD
January 2024	13:48	16:15
February 2024	14:31	21:34
March 2024	12:45	No BCD Responses
Grand Total	<b>13:36</b>	<b>17:35</b>

**AVERAGE ON SCENE TIME FOR ILS**

	Avg ILS Scene Time
January 2024	18:29
February 2024	19:57
March 2024	20:40
Grand Total	<b>19:41</b>

**NUMBER OF CALLS REQUIRING FIRE RIDERS ON AN ILS TRANSPORT**

Month	Number Of ILS Calls Requiring Fire to Ride into Hospital	Percentage of Responses
January 2024	0	0%
February 2024	0	0%
March 2024	1	0.21%



**NUMBER OF ILS UNITS PERCENTAGE BASED ON DAILY STAFFING**

	<b>Sunday</b>	<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>	<b>Saturday</b>
ALS	32	43	38	41	42	40	36
ILS	4	6	7	5	5	4	5
	11.11%	12.24%	15.56%	10.87%	10.64%	9.09%	12.20%

**EMS OPERATIONS UPDATES**

- For the first quarter of 2024, EMS Ground Operations hired 22 new employees. 13- EMT's, 5- AEMT's, and 4- Paramedics. With the addition of these new employees, we consistently staff 68 ALS shift lines and 8 ILS/BLS shift lines weekly.
- We took delivery of 5 new ambulances that are scheduled to go into service mid-April.
- A fixed ambulance post/station was established in Cold Springs to meet the increasing call volume demands of that community.
- We finalized a training plan to deploy more EMS RN's on ground ambulances.

**PUBLIC RELATIONS UPDATES**

**MEDIA RELATIONS**

In January, **KOLO 8 News Now** spoke to Jenny Walters, Director of REMSA Health's Center for Integrated Health and Community Education about the dangers of infants and children wearing puffy winter clothing while being restrained in a car seat.





### CLINICAL EXCELLENCE RECOGNITION FOR CO-RESPONSE PARTNERS

In January, at the Washoe County DBOH meeting, REMSA Health recognized the following individuals for their contributions during a complex and dynamic medical call. These first responders and healthcare providers collaborated and worked at the highest levels to care for this patient. This is a remarkable example of professionalism, teamwork, and clinical excellence - despite the outcome.

REMSA Health Dispatchers Kali Anderson, George Reade, and Jennifer Fisk, Sparks Police Officer Schenck, Sparks Fire Department Captain Klaich, Operator Colin Ancina, and Firefighter Paramedic Jake Palmer, REMSA Health Paramedic Jacob Rasmus, AEMT Kellianne Lowe, and Supervisor Michael Ormsby, Care Flight Nurse Nick Knowles, Nurse Benjamin Mitchell, and Pilot Tim Anderson.

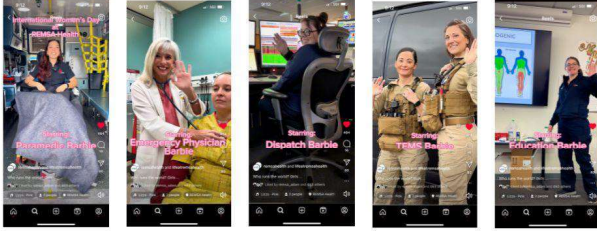




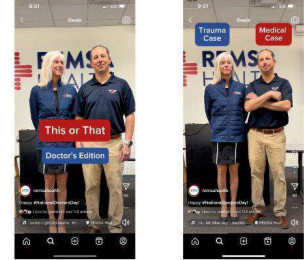
# REMSA HEALTH PUBLIC RELATIONS March 2024

March public relations efforts focused primarily on digital communications and engagement.

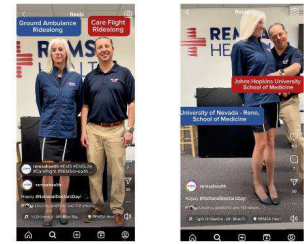
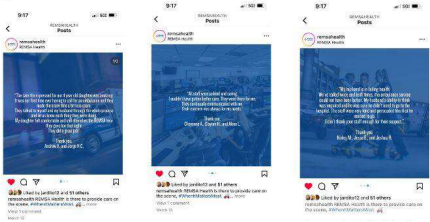
## We celebrated International Women's Day.



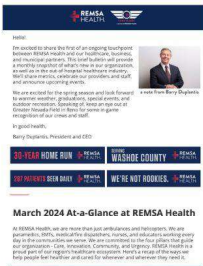
## Happy Doctor's Day!

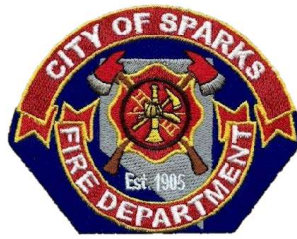


## We highlighted the way REMSA Health paramedics and EMTs cared for patients.



## We launched a monthly email communication.





**STAFF REPORT  
EMERGENCY MEDICAL SERVICES ADVISORY BOARD**

**MEETING DATE:** May 2, 2024

**TO:** EMS Advisory Board Members  
**FROM:** Jeff Sullivan, EMS Division Chief

**SUBJECT:** City of Sparks Fire Department EMSAB Report

**SUMMARY**

Update of the emergency medical services (EMS) operations for the first quarter of 2024 .

**DATA PERFORMANCE REPORTS**

	January	February	March	TOTAL
TOTAL EMS RESPONSES	1,173	1,031	1,045	3,249
TOTAL EMS TRANSPORTS	0	0	0	0
TOTAL EMS RESPONSES CANCELLED	319	233	237	789
MUTUAL AID RESPONSES	3	5	3	11
MUTUAL AID TRANSPORTS	4	0	0	0
MUTUAL AID RESPONSES CANCELLED	2	4	1	7

**EMS OPERATIONS UPDATES**

Our first ambulance arrived and is being outfitted with the required equipment and supplies for a state EMS inspection.

January through March were busy training months for the Sparks Fire Department as our thirteen academy graduates were assigned emergency medical services (EMS) field training officers and task books in preparation for EMS evaluations. In order to function as the primary firefighter on an engine, each recruit must successfully complete a series of EMS core competencies, skills, and treatment scenarios under the evaluation of the EMS division.

Approximately half the department was due to renew their state EMS licenses along with a newly required process for fingerprinting and background checks. Our police department was instrumental in the completion of these requirements.

The Sparks Fire Department is moving its fire and EMS reporting software to ESO. We have spent considerable time configuring this new system to meet the needs of our department and region. Our implementation timeline is in June. Both the Reno Fire Department & Truckee Meadows Fire & Rescue are using this new system as well.



**STAFF REPORT**  
**EMERGENCY MEDICAL SERVICES ADVISORY BOARD**  
**MEETING DATE: May 2nd, 2024**

**TO:** EMS Advisory Board Members  
**FROM:** Joe Kammann, Division Chief  
 Truckee Meadows Fire Protection District  
**SUBJECT:** EMSAB Report

**SUMMARY**

Update of the emergency medical services (EMS) operations for the 1st quarter of 2024.

**DATA PERFORMANCE REPORTS**

	Jan	Feb	Mar	TOTAL
TOTAL EMS RESPONSES	701	619	656	1976
TOTAL EMS TRANSPORTS	228	192	184	604
TOTAL EMS RESPONSES CANCELLED	207	137	150	494
MUTUAL AID RESPONSES	12	10	13	35

**EMS OPERATIONS UPDATES**

**Operations Update**– TMFR has expanded our Rapid Extraction Module Support (REMS) team with 25 additional Firefighter/Paramedics. The REMS team will be deployed with Advanced Life Support personnel with rope rescue training to provide immediate access and removal of injured firefighters on wildland fires throughout the country. The addition of these pre-staged resources on the fireline provides an expedient method of egress for suppression personnel in this unique, austere environment that would otherwise require a prolonged distant rescue response.

Locally, in addition to our standard deployment of 3 TMFR ambulances serving Washoe Valley, Spanish Springs, and Sun Valley we have been proud to support REMSA during high call volumes from severe inclement weather events with the upstaffing of an additional ambulance in the North Battalion. This is a testament to the cooperation of EMS agencies in the region during times of need, and we look forward to assisting with future requests.

From an administrative perspective, we are delighted to have completed the license and certification renewal process for over 120 TMFR EMS providers. The new process through the

**State of Nevada will require birthday-month recertifications, so this concludes the last mass-renewal process for TMFR.**

**Training Update – The beginning of this quarter marked the completion of the first EMS Symposium continuing education event for the region. This event was a complete success in every aspect, from the joint participation of over 12 regional agencies to the enrollment of over 120 registrants per day. This event was a significant lift for all the agencies involved, and involved planning throughout the second half of 2023. We are excited to work on improving the event in the future and expanding content and presenters even further.**

**The REMS Team training was accompanied by another TMFR Fireline Paramedic course that will allow expansion of our individual ALS resources to fill positions on wildland fires as a direct care provider for all injuries and emergencies that may occur to firefighting personnel.**

**TMFR has begun a monthly continuing education program that is open to all regional agencies and paramedic programs. During Q1 we launched a new comprehensive Quality Improvement series to highlight actual cases in the community and track their continuum of care through the hospital. This allows for a complete approach to improving prehospital care, and covers the entire incident from dispatch to discharge, as well as patient care charting.**

**We are very proud to welcome 3 more new Firefighter/Paramedic employees to the TMFR family this quarter! These employees have already started and have begun our rigorous Fire Academy training in February. We look forward to their successful completion of this right-of-passage in June! They will then progress to our in-house EMS Academy and firefighter mentor training program for an additional 2 months at the beginning of their probationary period.**

**Upcoming TMFR continuing education opportunities are scheduled monthly and include another quarterly Case Review course, Medical Director led patient assessment scenarios, and ultrasound utilization in the EMS arena. We are also excited to be designing our second Tox-Paramedic program for our Hazardous Materials Technician Paramedics, as well as our first Advanced Practice Paramedic series to cover some of the higher-level aspects of prehospital emergency care. These courses are scheduled to be delivered later in the year.**



**STAFF REPORT**  
**EMERGENCY MEDICAL SERVICES ADVISORY BOARD**  
**MEETING DATE: May 2, 2024**

**TO:** EMS Advisory Board Members  
**FROM:** Cindy Green - EMS Division Chief  
**SUBJECT:** City of Reno Fire Department EMSAB Report

**SUMMARY**

Update of the emergency medical services (EMS) operations for the first quarter of 2024 .

**DATA PERFORMANCE REPORTS**

	January	February	March	TOTAL
TOTAL EMS RESPONSES	3985	3820	4106	11,911
TOTAL EMS TRANSPORTS	5	8	9	22
TOTAL EMS RESPONSES CANCELLED	1180	1090	1353	3,623
MUTUAL AID RESPONSES	14	28	30	72
MUTUAL AID TRANSPORTS	5	8	9	22
MUTUAL AID RESPONSES CANCELLED	4	3	5	12

**EMS OPERATIONS UPDATES**

RFD hired and completed training for 6 new single role positions including AEMT level providers. We were able to extend the coverage of our single role program to three stations including station 3, station 2, and station 6. Our new charting platform will begin April 11, 2024, so company wide training (both division level and in-station) took place this quarter. RFD joined our Regional EMS partners in providing an EMS refresher for our local responders to complete continuing education. Completion of 2024's state of Nevada EMS certification renewal cycle happened March 31, 2024. Receiving approval to be an NAEMT training center, we certified all of our Rescue Task Force (RTF) cadre in Tactical Emergency Casualty Care (TECC).

Current EMS RFD Staffing:

Paramedic - 95

AEMT - 123

EMT - 79